

MIT Crisis Management & Business Resiliency Course – Live On-Campus July 2023 Draft Agenda

Monday (July 24) <i>(The Practice)</i>		Tuesday (July 25) <i>(Current Issues)</i>		Wednesday (July 26) <i>(Implementation/Response)</i>		Thursday (July 27) <i>(Communication/Response)</i>		Friday (July 28) <i>(Bringing it all together)</i>	
Course Registration 7:30 – 8:45 AM		Announcements at 7:50		Buses leave at 7:45 AM		Announcements at 7:50		Announcements at 7:50	
Welcome, Introductions (9:00 – 9:30)	Dick, Steve, Lou, Bhaskar, MIT	IT / DR: Trends and Technology (8:00 – 9:45)	Naveen Chhabra, Forrester Research	Bus to FEMA Federal Regional Response Coordination Center (RRCC) / Networking		The News Media: What we are going to do to you, and how to prepare (8:00 – 10:15)	<ul style="list-style-type: none"> • Joe Sciacca, Editor (ret), The Boston Herald • Howard Price, Editor, NBC-TV News, NY 	BR Trends: Impact on your Program and Career (8:00 – 9:00)	Cheyene Marling, BC Management
Crisis Mgt & Bus. Resiliency Overview and Issues (9:30 – 10:30)	Dr. Steven Goldman, MIT			Local / Hazmat Planning and Response (9:30 – 10:30)	Bill Van Schalkwyk, Groton MA FD; Harvard EHS	Leadership Insights for the BR Manager (9:00 – 10:00)		Steve Goldman, MIT	
BR Laws, Standards, and Metrics (10:45 – 12:15)	Don Byrne, Metrix411	Supply Chain Management (10:00 – 12:00)	Dr. Yossi Sheffi, MIT	State Planning and Response (10:30 – 11:30)	Allen Phillips, MA Emergency Management Agency	Social Media Issues and Crisis Response (10:30 – 12:00)	Dr. Rick Reed, Intel	Crisis Simulation (10:30 – 1:00)	Steve, Lou, Howard, Joe, Bill, Mark
Lunch (12:15 – 1:00)				Federal Planning and Response (11:30 – 12:30)	John McGough, US Dept. of Homeland Security	News Media Panel Session (12:00 – 12:15)	All media lecturers	Course Wrap-up and Graduation (1:00 – 2:00)	Dick, Steve, Lou
JetBlue: From Aircraft Incidents to the Pandemic and Beyond! (1:00 – 3:00)	Penny Neferis, JetBlue	Lunch (12:15 – 1:00)		Lunch and Tour of Federal RRCC (12:30 – 2:00)		Lunch (12:15 – 1:00)		Adjoin (2:00 PM)	
		Cyber Security: Threats, Response, and Recent Events (1:00 – 3:00)	Abel Sanchez, MIT	Working with the FBI on Terrorism and Data Breaches (2:00 – 4:15)	Special Agents Brian LeBlanc, Doug Domin, FBI	Topic to be Determined (1:00 – 3:00)	To be determined	Tour of MIT (optional): Sunday July 23, 3:00 PM or Friday July 28, 3:00 PM	
Small Organization Resiliency (3:15 – 4:30)	Mark Carroll, Income Research + Mgt, Inc.	Emergency Preparedness & the Dimensions of Meta-Leadership (3:15 – 5:15)	Eric McNulty, Harvard University	Crisis Simulation Briefing (4:15 – 4:45)	Steve Goldman, MIT	Building the Plane while Flying it: Organizational Resilience (3:30 – 5:30)	Zona Walton, ADP		
How to Speak, Eat, and Drive like a Bostonian! (4:30 – 5:30)	Steve Goldman, MIT			Bus back to MIT / Networking (4:45 – 5:30)		Open discussion: all topics and issues (5:30 – ?)	Dr. Steve and Class		
Class and Faculty Reception: Samberg or ILP Conf. Center (5:45 – 7:30 PM)		Duck Boat Tour and New England Lobster Dinner Ducks leave by 5:45 PM!							

Horizontal triple line = Break

Schedule and speakers are subject to change!

Revised 11/30/22