<table>
<thead>
<tr>
<th>Time</th>
<th>MIT Crisis Management &amp; Business Continuity Course</th>
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</thead>
</table>
| Monday (July 23) (The Practice of BCP) | Welcome, Introductions (9:00 – 9:45)  
Steve, Dick, Lou, Bhaskar, MIT  
Cyber Security & Data Breach Update (8:00 – 9:45)  
Nader Mehravari, Cornell University; Axio Inc.  
Basics of BCP/Crisis Management (9:45 – 10:30)  
Dr. Steven Goldman, MIT  
BC Laws, Standards, and Metrics (10:45 – 12:15)  
Don Byrne, Metrix411  
IT / DR: Trends and Technology (10:15 – 12:00)  
Stephanie Balaoureas, Forrester Research  
State Planning and Response (10:30 – 11:30)  
Dr. Yossi Sheffi, MIT  
Supply Chain Management Before, During, and After a Crisis (12:45 – 2:30)  
Penny Neferis, JetBlue  
Emergency Preparedness & the Dimensions of Meta-Leadership (3:00 – 5:00)  
Eric McNulty, Harvard University  
Pandemic Update (3:00 – 4:00)  
Dr. Dick Larson, MIT  
How to Speak, Eat, and Drive like a Bostonian! (4:00 – 5:00)  
Steve Goldman, MIT  
Class and Faculty Reception (5:30 – 7:30 PM)  
Duck Boat Tour and New England Lobster Dinner at Durgin-Park (optional)  
Ducks leave by 6:00 PM!  
Lunch (12:15 – 1:00)  
Case Study: From aircraft incidents to operations disruptions (1:00 – 2:30)  |
| Tuesday (July 24) (Current Issues) | Coffee at 7:30; Announcements at 7:50  
Buses leave at 7:40 and 7:50 AM  
Cyber Security & Data Breach Update (8:00 – 9:45)  
Nader Mehravari, Cornell University; Axio Inc.  
Basics of BCP/Crisis Management (9:45 – 10:30)  
Dr. Steven Goldman, MIT  
BC Laws, Standards, and Metrics (10:45 – 12:15)  
Don Byrne, Metrix411  
IT / DR: Trends and Technology (10:15 – 12:00)  
Stephanie Balaoureas, Forrester Research  
State Planning and Response (10:30 – 11:30)  
Dr. Yossi Sheffi, MIT  
Supply Chain Management Before, During, and After a Crisis (12:45 – 2:30)  
Penny Neferis, JetBlue  
Emergency Preparedness & the Dimensions of Meta-Leadership (3:00 – 5:00)  
Eric McNulty, Harvard University  
Pandemic Update (3:00 – 4:00)  
Dr. Dick Larson, MIT  
How to Speak, Eat, and Drive like a Bostonian! (4:00 – 5:00)  
Steve Goldman, MIT  
Class and Faculty Reception (5:30 – 7:30 PM)  
Duck Boat Tour and New England Lobster Dinner at Durgin-Park (optional)  
Ducks leave by 6:00 PM!  |
| Wednesday (July 25) (Implementation/Response) | Welcome, Introductions (9:00 – 9:45)  
Steve, Dick, Lou, Bhaskar, MIT  
Case Study: From aircraft incidents to operations disruptions (1:00 – 2:30)  
Emergency Preparedness & the Dimensions of Meta-Leadership (3:00 – 5:00)  
Supply Chain Management Before, During, and After a Crisis (12:45 – 2:30)  
Penny Neferis, JetBlue  
International Crisis Planning for an Ebola Outbreak (3:30 – 4:30)  
Eric McNulty, Harvard University  
Bus to Federal Regional Response Coordination Center (RRCC) / Networking  
Local / Hazmat Planning and Response (9:30 – 10:30)  
Bill Van Schalkwyk, Groton MA FD; Harvard EHS  
State Planning and Response (10:30 – 11:30)  
Allen Phillips, MA Emergency Management Agency  
Lunch and Tour of Federal RRCC (12:30 – 2:00)  
Dr. Yossi Sheffi, MIT  
Working with the FBI on Terrorism and Data Breaches (2:00 – 3:30)  
Agents to be determined; FBI  
Lunch (12:00 – 1:00)  
Adjourn (2:00 PM)  |
| Thursday (July 26) (Communication/Response) | Coffee at 7:30; Announcements at 7:50  
Bus to Federal Regional Response Coordination Center (RRCC) / Networking  
Local / Hazmat Planning and Response (9:30 – 10:30)  
Bill Van Schalkwyk, Groton MA FD; Harvard EHS  
State Planning and Response (10:30 – 11:30)  
Allen Phillips, MA Emergency Management Agency  
Lunch (12:00 – 1:00)  
Adjourn (2:00 PM)  |
| Friday (July 27) (Bringing it all together) | Coffee at 7:30; Announcements at 7:50  
Bus to Federal Regional Response Coordination Center (RRCC) / Networking  
Local / Hazmat Planning and Response (9:30 – 10:30)  
Bill Van Schalkwyk, Groton MA FD; Harvard EHS  
State Planning and Response (10:30 – 11:30)  
Allen Phillips, MA Emergency Management Agency  
Lunch (12:00 – 1:00)  
Adjourn (2:00 PM)  |

Horizontal triple line = Break

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